


## **PUBLISHED RATES**

**Valid From 1<sup>st</sup> April 2012 To 31<sup>st</sup> March 2013**

<u><b>ALL RATES ARE</b></u>		
<ul style="list-style-type: none"> <li>- Expressed in US Dollars;</li> <li>- Inclusive of 21% Service and Taxes;</li> <li>- On Full Board basis (Breakfast, Lunch AND Dinner) and "Afternoon Tea/Coffee and Cakes";</li> <li>- Per Person, in the indicated room.</li> </ul>		
<b><u>MINIMUM STAY POLICY</u></b>		
<b>A minimum stay of 3 NIGHTS is required</b>		
 GANGGA ISLAND RESORT & SPA	<u><b>REGULAR SEASON</b></u> From 1 <sup>st</sup> April '12 To 31 <sup>st</sup> July '12  <b>AND</b> From 1 <sup>st</sup> September '12 To 31 <sup>st</sup> March '13	<u><b>HIGH SEASON</b></u>  From 1 <sup>st</sup> to 31 <sup>st</sup> August '12
<b>Single Room</b>	<b>215.00</b>	<b>260.00</b>
<b>Double Room – per person</b>	<b>190.00</b>	<b>235.00</b>
<b>Triple Room – per person</b>	<b>165.00</b>	<b>210.00</b>

<u><b>Family Policy (rates on Full Board)</b></u>		
Infant under 3 years old	<b>Free of charge</b>	<b>Free of charge</b>
Child under 12 years old sharing the parents' room (maximum 2 children)	<b>80.00 (per child)</b>	<b>100.00 (per child)</b>
Children under 12 years old accommodated in a separate room (maximum of 3 children)	<b>100.00 (per child)</b>	<b>120.00 (per child)</b>
Baby Sitter service is provided on request at no additional cost (tips only)		
<b>New Year's Eve Dinner 31 December '12</b>	<b>Adult 120.00</b>	<b>Child 60.00</b>

<p><b>Meal Plan:</b>          Breakfast – International Buffet          Lunch &amp; Dinner          Weekly open-air Barbeque and Indonesian Buffet with local cultural music (weather permitting).</p>
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<p><b>Sport Card:</b>          Is <b>compulsory for Non-Diver guests</b> at the cost of <b>USD 60.00 per person</b> (Child under 12 years old free of charge) and entitles them to:          - Free use of the snorkeling boat "Cristina" up to two times daily during their stay (maximum 7 days);          - One time free Diving Lesson at the Swimming Pool;          - One time guided excursion to the villages in Gangga.          Snorkeling Equipment can be rented from our Diving Center.</p>
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<i>Transfer from/to Manado International Airport, by A/C car and by boat per person/per way:</i>		
<b>Adult 30.00</b>	<b>Child 15.00</b>	<b>Infant free of charge</b>
<i>Transfers from/to any other resort or location are subject to surcharge. The speedboat used for transfers belongs to the Resort and there is no public transportation outside that. You have to coordinate the transfer with the Resort.</i>		

### **In room facilities**

*Complimentary Purified Drinking Water, Tea and Coffee making facilities, Air Conditioning and Ceiling Fan, Mosquito Net, Mini-bar, Internal Telephone, Television with International Channels, Private Bathroom with hot/cold water Shower, Hair Dryer.*

### **Services**

*Sandwiches, fruits and welcome drink on arrival, Evening turn down, Chaise-Long in the veranda, Private Beach Bed, Beach Towels, Safety Box (available at the reception), Internet Service and WiFi in the Lobby.*

## **BONUS NIGHT BENEFIT**

*The below mentioned benefits are applicable during specific period:*

*From **9<sup>th</sup> January** until **30<sup>th</sup> June 2012***

*From **1<sup>st</sup> November** until **26<sup>th</sup> December 2012***

**&**

*From **9<sup>th</sup> January 2013** until **30<sup>th</sup> June 2013***

*Stay 7 nights, pay only **6 nights***

*Stay 14 nights, pay only **12 nights***

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<b><u>TERMS AND CONDITIONS</u></b>	
<b><u>Reservations</u></b>	
All reservations shall be directed to: <a href="mailto:reservations@ganggaisland.com">reservations@ganggaisland.com</a> or <a href="mailto:info@ganggaisland.com">info@ganggaisland.com</a> UPON RESERVATION please be so kind to specify if you are a <b>diver</b> and which diving package you wish to book.	
<b><u>Payments</u></b>	
Rates are quoted and paid in US Dollars.	
<b><u>CREDIT CARD</u></b>	
By regulation of the National Bank of Indonesia we are not allowed to accept payments from abroad by Credit Card, however we accept payment by VISA and MASTERCARD at the resort to pay the extras. Cash US Dollar and Euro are also accepted.	
All payment for reservations (in full amount) should be sent by Bank Transfer to:	
Beneficiary Name	<b>PT. GANGGA ISLAND</b>
Bank Name	<b>BANK INTERNASIONAL INDONESIA (BII)</b>
A/C No. ( <b>USD</b> )	Manado Branch <b>2-062-100122</b>
Swift Code	<b>IBBKIDJA</b>
Bank Address	Kawasan Ruko Mega Mas Blok C24-29, Jl. Pierre Tendean (Boulevard) – MANADO – North Sulawesi – Indonesia
<b><u>DEPOSIT</u></b>	
A deposit of 50% is required to confirm your reservation. We reserve the right to cancel a reservation without notice if the deposit is not received within seven days of the booking being made.	
<b><u>BALANCE</u></b>	
The balance of the invoice has to be received by us <b>at least 21 days prior to the arrival of the guests</b> . The invoice amount has to be paid in full, <b>net of all transfer costs and bank charges</b> .	
<b><u>LAST MINUTE BOOKING</u></b>	
For last minute booking, pre-payments by corporate or personal credit card are NOT accepted. If pre-payment or clear proof of pre-payment is not received within the terms and conditions the booking will be considered cancelled and the services will not be provided. Kindly send to the Resort the copy of the Bank to Bank receipt so that we can trace your payment, by e-mail: <a href="mailto:info@ganggaisland.com">info@ganggaisland.com</a> or fax at: <b>+62-431-8894059</b>	

<b><u>CANCELLATIONS AND NO SHOW POLICY</u></b>	
<p style="text-align: center;"><b>Regular Season</b></p> <p>Cancellation received less than 1 (one) week prior to arrival date will be subject to 1 (one) night cancellation fee.</p>	<p style="text-align: center;"><b>High Season</b></p> <p>Cancellation received less than 3 (three) weeks prior to arrival date will be subject to a fee equal to 25% of the full length of stay.</p>

**Gangga Island Resort & Spa – Manado – Sulawesi - Indonesia**  
**Phone: +62-431-8894009, Fax: +62-431-8894059**  
**E-mail: [info@ganggaisland.com](mailto:info@ganggaisland.com) - Website: [www.ganggaisland.com](http://www.ganggaisland.com)**

## **PUBLISHED RATES**

**Valid From 1<sup>st</sup> April 2012 To 31<sup>st</sup> March 2013**

*In the event of a no show or early departure, the reservation will be subject to a cancellation fee equivalent to the full length of stay*

*In cases of late arrival due to flight delays we will be happy to extend the stay provided there is space available, however we cannot be held accountable for such flight delays or cancellations.*

*Cancellation received less than 2 (two) weeks prior to arrival date will be subject to a fee equal to 50% of the full length of stay.*

*Cancellation received less than 1 (one) week prior to arrival date will be subject to a fee equal to 75% of the full length of stay.*

*In the event of a no show or early departure, the reservation will be subject to a cancellation fee equivalent to the full length of stay.*

*In cases of late arrival due to flight delays we will be happy to extend the stay provided there is space available, however we cannot be held accountable for such flight delays or cancellations.*